

Lead Technician

Responsibilities:

- Organize and prioritize locate tickets to be completed during the workday, as directed by the supervisor
- Distribute tickets to technician's daily workload as needed
- Provide mentoring to technicians by helping troubleshoot difficult locates and help manage customer relations
- Retrieve and report team metrics to Senior leadership as needed
- Organize and prioritize locate tickets to be completed during the workday, as directed by the supervisor.
- Travel to assigned work sites to perform locates and identify and mark underground facilities
- Understand and reference records, maps, and prints to accurately locate underground facilities
- Utilize locating equipment and follow locate procedures to ensure accurate and quality locates
- Thoroughly review records and verify marks for accuracy to avoid possible underground facility damage.

Qualifications:

- 2+ years' experience as a Locate Technician
- Previous leadership experience
- Capable of working effectively with little direct oversight

Required Skills:

- **Accountability:** Taking responsibility for their own actions, their team's actions, and the outcomes of those actions
- **People Skills:** Ability to interact and communicate with others in a way that builds trust and credibility
- **Time management:** Ability to organize and plan how to divide your time between different responsibilities
- **Work Ethic:** Belief that work and diligence have a moral benefit and strengthen character and individual abilities
- **Punctuality:** Ability to be prompt, attend obligations on time and ensure deliverables are met by the given deadline
- **Communication:** Ability effectively convey directives, processes, feedback as well as receive feedback from direct reports
- **Problem Solving:** Ability to be creative and utilize critical thinking when faced with a problem/issue
- **Adaptability:** Having the capacity to be certain in one's abilities, competencies, and decisions
- **Stress management:** Ability to carry out job responsibilities effectively and exercise sound decision making in a chaotic environment